



## **Terms & Conditions:**

1. Standard Hotel Check-In time is 1500hrs and Check-Out time is 1200hrs. Early Check-In/Late Check-Out is subject to availability of rooms.
2. Maximum waiting time at the airport shall be 0-80 minutes from the touch down of the flight.
3. Kindly follow the Itinerary given. Request you to be punctual for all tours and transfers in order to avoid any inconveniences. Maximum Vehicle waiting time shall be 05 minutes for SIC and 10 minutes for Private.
4. **SIC** stands for Seat-in-Coach i.e., Guests will share the vehicle with other tourists staying in different Hotels. SIC stands for Seat-in-Coach i.e., Guests will share the vehicle with other tourists staying in different Hotels. So SIC Guest, may have to wait for Vehicle upto 45mins. Generally SIC Transfers operates as per fix Scheduled.
5. **PRIVATE(PVT):** Guests do not have to share the vehicle with other tourists, Maximum waiting time is 5 – 10 minutes
6. **DISPOSAL:** A private vehicle at your service for transfers, chargeable on hourly basis irrespective of the running or waiting time.
7. Please note that the **ticket issued for MBS SkyPark is dated**. Therefore, if MBS SkyPark is included in the package and there is **any slot disruption or weather-related issue**, refund and reuse are subject to investigation by MBS SkyPark team.
8. Please be noted that the **ticket issued for Sky-Helix and Wings of time is dated**. Therefore, if these attractions are included in the package and there is **any weather-related or technical issue, refunds will not be issued**. Guests can instead redeem the ticket at the Mount Faber gift shop to purchase merchandise of their choice. Our operations team will be available to guide guests through this process.
9. For any amendment requests in the Itinerary, please advise our transport manager at least 48 hours in advance. However, request shall be subject to availability.
10. Please note that Sentosa Island and Night Safari tour cannot be changed as tickets once issued has to be utilized on the same day. Any date change will be subjected to availability and additional charges to be born by the passenger.
11. Pax arriving by coach from Kuala Lumpur to Singapore or Genting to Singapore should call our EMERGENCY NO. as soon as they arrive at the coach station and the pick up shall be arranged within 20mins.
12. At any point during the tour clients are free to call our customer service manager for any clarifications.
13. Adi Holidays is not responsible for loss, damage or theft of cash, jewelry or any valuables left unattended in our vehicles. Please take good care of your personal belongings.
14. Any unused Tickets/Services is Non-Refundable.

## **SIC TOUR PICK UP/DROP TIMING:**

City Tour / Flyer	: 1000 / 1300 hrs
Night Safari	: 1730 / 2130 hrs
Bird Paradise	: 1400 / 1830 hrs
Universal Studios	: 0900 / 1900 hrs
Sentosa Extreme	: 1400 / 2115 hrs
Gardens By The Bay	: 1500 / 2000 hrs

## **MEETING POINTS:**

**Airport:-** Information Counter

**Harbour Front Cruise Terminal:-** Lobby C Money Exchange Counter

**Railway station:-** Railway Arrival Hall

## **TIPS:**

1. Singapore is 2hrs 30mins ahead of Indian Standard Time.

2. For Shopping, we recommend Mustafa Market/City Square Mall/Orchard Road/ Somerset Road/Vivo City/Chinatown/Bugis Junction and Bugis Street.
3. For Nightlife & Restaurants, we recommend Clarke Quay/Boat Quay/Arab Street / Little India/Emerald Hill/East Coast Park/Dempsey Hil.
4. Singapore remain constantly hot (temperature never drops below 20°C) and humid and gets fairly steady year-round rainfall. Cotton clothing is advisable throughout the year.
5. Local means of transportation in the City are Metered Taxis, Mass Rapid Transit {MRT - Metro} and Buses.
6. Changing Money:- Banks can be found all over the city. Exchange rates tend to vary from bank to bank. Money changers do not charge fees, so you will often get a better overall exchange rate for cash and travelers cheque with them than at the banks. You will find money changers in just about every shopping centre.
7. Telephones:- Suggest to buy a local SIM card, which are easily available by showing your passport. It is advisable to carry an international travel adaptor to avoid any inconvenience.
8. Language:- English is well spoken all over Singapore.

We wish you a pleasant stay in Singapore & look forward to serve you again in future

With Warmest Regards,

Adi Holidays